



Hello!

This is to welcome you to Aurora on France Transitional Care Unit. With COVID we know you are unable to see them or get any paperwork we have given your loved one.

After 14 days visitors will be allowed for patients, see attached information.

****subject to change if COVID is within the facility****

Attached here a packet of information that we give to new patients in addition there is a list of contacts specifically for the part of the building your loved one is in. There is also a sheet welcoming patient to the transitional care that may answer some questions within the first days of arrival.

We are here to support you through this transition also, please feel free to reach out to us anytime.

FRANCE POD CONTACTS:

Social Worker/Discharge Planner: Melissa Bielefeld, LSW

Direct: (952) 848-8911

Melisaa.Bielefeld@fairview.org

The Nurse manager (and go to for medical) is Ryan Amundson, RN

Direct: (952) 848-8812

ramunds2@fairview.org

Therapist working with loved one:

Occupational therapy-Bailly H & Alyson G

Physical therapy-Hannah B & Lindsay O

Dietary: Sue Griffin

Email: sgriffi7@Fairview.org

Phone: 952-848-8915

Nicole McClure, RD

Phone: (952) 848-8901

Email: nmaas1@fairview.org

NORTH POD CONTACTS:

Social Worker/Discharge Planner: Emily Noble

Director of Social Services & North Pod

enoble2@fairview.org

direct line: 952-848-8917

The Nurse manager (and go to for medical) is Katie Tidwell

Her email is: Katherine.Tidwell@fairview.org

Her direct line is 952-848-8993

Therapist working with your loved one:

Occupational therapy-Carly/Phil

Physical therapy-Sarah/Kristen

Dietary: Sue Griffin

Email: sgriffi7@Fairview.org

Phone: 952-848-8915

Nicole McClure, RD

Phone: (952) 848-8901

Email: nmaas1@fairview.org

SOUTH POD CONTACTS:

Social Worker/Discharge Planner: Nichole Meyer MSW, LGSW

Direct: (952) 848-8992

nichole.meyer@fairview.org

The Nurse manager (and go to for medical) is Coral Lindahl, RN

Direct: (952) 848-8924

cor16286@Fairview.org

Therapist working with loved one:

Occupational therapy-Sarah E & Stephanie S

Physical therapy-Sarah L & Linda L

Dietary: Sue Griffin

Email: sgriffi7@Fairview.org

Phone: 952-848-8915

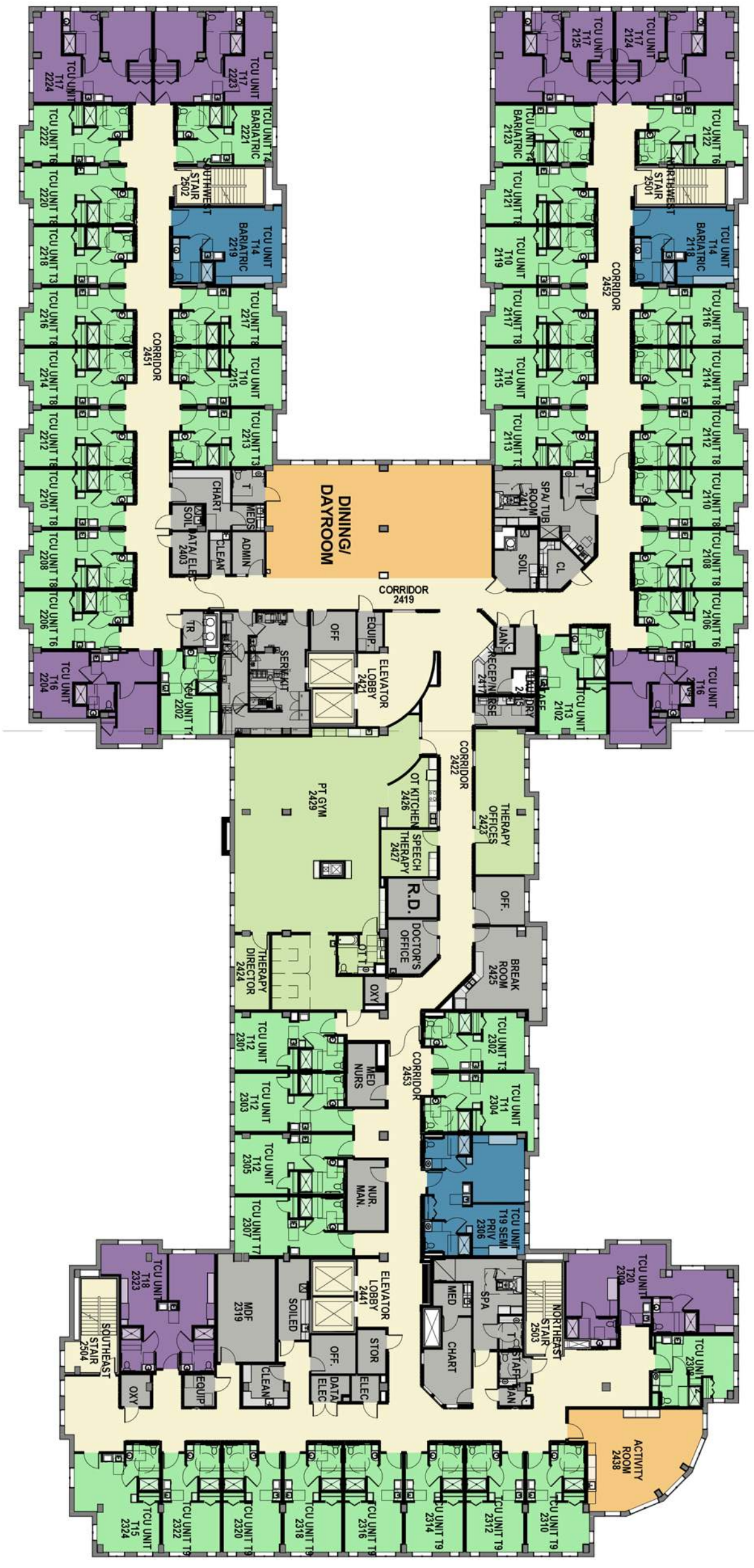
Nicole McClure, RD

Phone: (952) 848-8901

Email: nmaas1@fairview.org

Legend

- CIRCULATION
- COMMON SPACE
- SUPPORT
- TCU BARIATRIC
- TCU SEMI-PRIVATE
- TCU UNIT
- WELLNESS

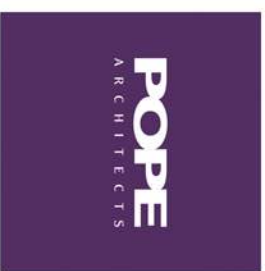


SECOND FLOOR PLAN

Aurora on France - Marketing Plans

EDINA, MINNESOTA

02-17-2016 | COMM#17656-13051

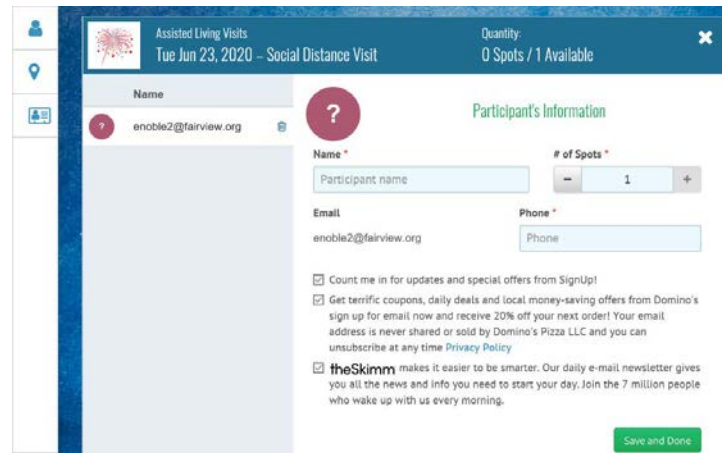


AURORA on France

Vibrant Senior Living and Care

Instructions on how to see your loved one at Aurora on France.

1. Click on the link below:
2. <https://signup.com/go/TtJUifo>
3. Please be sure to sign up at least 24 hours in advance!
4. Choose a time slot by hitting the green “Sign up” button
5. Fill in your email and confirm your email.
6. Where it says participant name- please put the **room number** for privacy purposes. Please **DO NOT** put any loved ones names.



Assisted Living Visits
Tue Jun 23, 2020 - Social Distance Visit
Quantity: 0 Spots / 1 Available

Name
enoble2@fairview.org

Participant's Information

Name *
Participant name

of Spots *
1

Email
enoble2@fairview.org

Phone *
Phone

Count me in for updates and special offers from SignUp!

Get terrific coupons, daily deals and local money-saving offers from Domino's sign up for email now and receive 20% off your next order! Your email address is never shared or sold by Domino's Pizza LLC and you can unsubscribe at any time [Privacy Policy](#)

theSkimm makes it easier to be smarter. Our daily e-mail newsletter gives you all the news and info you need to start your day. Join the 7 million people who wake up with us every morning.

Save and Done

Inside visits will begin on Monday-10/19/20.

- Parking is located underground for visitors. It is located across the street from Fairview Southdale's Parking Ramp. When you arrive at the door you will put in a code located on the monitor and the receptionist will let you in.
- Visitors will check in at the 1st floor lobby with the receptionist.
- Visits will be Monday-Friday 8am-8pm with screening at the lobby area (temperature check).
- Visitors can visit for a 3-hour max period, the patient can have multiple visitors a day but not at the same time within the patients room (visits can **ONLY** be in patients rooms, not in common areas). Example: Mary's son comes to visit noon-3pm. Mary's daughter can come to visit from 3pm to 6pm- but Mary's son and daughter cannot visit at the same time.
- The visitor can wear their own mask into the building and then transition to surgical mask provided by receptionist
- A visitor will be given a shield one time and has to continue to bring it back for all future visits
- The visitor will be given a floor plan where the receptionist has highlighted the elevator to use and patients room. This is the only two places the visitor can have access to.
- The visitor cannot use the bathroom within the patient's rooms.
 - Visitors for north pod: use bathroom located in dining area
 - Visitors for south pod: use bathroom located in dining area
 - Visitors for France pod: use bathroom located next to stairwell across from room 2310
 - Families are not to eat or consume food or beverages within the patient's room as PPE would be taken off during this instance.

For any reason if there is chance there is COVID within the building or a patient has tested positive-all visits will be canceled for the time being.

If COVID were to enter the building family/visitor emails will be put into an update sent out by the administrator.

Example of what a room looks like:



Welcome to Aurora on France Transitional Care

Welcome! We are delighted that you chose our transitional facility.

To ensure your experience at Aurora on France has met our standards see below common questions and answers for you.

Every patient will go on isolation for 14 days. After this isolation period ends, you will be able to leave your room accompanied by staff.

When are meal times?

Breakfast: 8:00am-9:00am, Lunch: 12:00pm-1:00pm, Dinner: 5:00pm-6:00pm. We encourage all our patients to sit in the dining room for meals.

When does therapy start?

Therapy begins the day after you arrive. Typically, occupational and physical therapy will see patients daily.

What if I need equipment such as a walker, reacher, grabber, etc.?

Please let a charge nurse know what equipment is being requested so they can assist with this.

Where can valuables be kept?

There is a locked drawer in the bed side cabinet where all belongings can be kept. The key is attached to a bracelet that can be worn around the wrist. Social services will meet with you to take an inventory of your valuables. Whenever possible, please keep valuables at home. Aurora on France is not responsible for lost or stolen items.

What do I do about laundry?

Laundry can be done in house or family/friends/loved ones can bring laundry home. Please let the **nurse or social worker know if you'd like laundry done in house.**

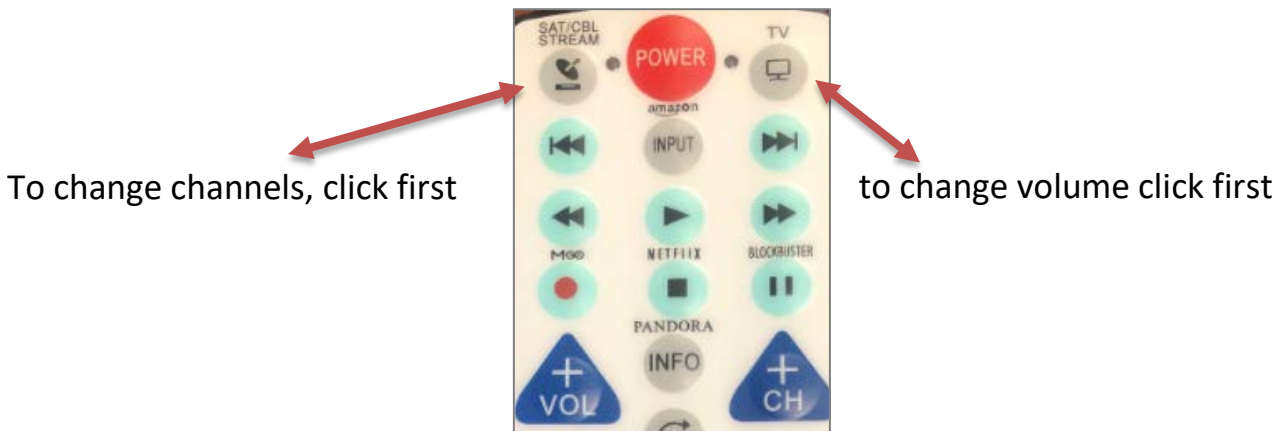
Who oversees my medical care?

The Fairview Geriatrics Team follows all patients on the transitional care unit. Once patients are discharged from the transitional care a follow up with your primary doctor is recommended.

Wifi, cable, and telephone information:

- Wifi username: EBEN-GUEST Password: Aurora6500
- There is cable-see document for listing of channels
- When using the phone dial 9, 1, area code, and then number

Remote how to:



What is a care conference?

Care conferences are held to discuss progress of the patient 5-7 days after admitting to the facility. This is a time to find out how the patient is doing and in addition a time to ask questions pertaining to the patient. This meeting is a discussion of discharge, *but discharge will not be on the same day as the conference*. This conference is based on meeting the individual needs of each patient. Attending the conference will be representatives from the Nursing, Social Services, Dietary, and a Therapy. Any family, friends, or those who are involved with the patient's care are welcome to attend via conference phone.